

Business NBN

Month-to-month business internet on the nbn network. Unlimited data, static IP, no lock-in.

About the service

Business internet delivered over the nbn network to your business premises, supplied by LCorp IT using a wholesale nbn service. All plans are month-to-month with unlimited data, a static IP address and business-hours priority support. Nothing else is required to use the service, but you will need a compatible modem or router (see Equipment).

Plans and pricing

All plans are month-to-month. Prices are per month and **include GST**. Total minimum cost is one month's charge; there is no setup fee and no early termination charge.

nbn fixed line (FTTP, HFC, FTTC, FTTN, FTTB)

Speed tier	Typical business hour speed (9am to 5pm)	Monthly charge	Total minimum cost	Early termination charge
nbn 50/20	50/17 Mbps	\$106.69 (\$96.99 ex GST)	\$106.69	Nil
nbn 100/20	95/17 Mbps	\$118.79 (\$107.99 ex GST)	\$118.79	Nil
nbn 100/40	95/34 Mbps	\$124.29 (\$112.99 ex GST)	\$124.29	Nil
nbn 250/100	250/85 Mbps	\$124.29 (\$112.99 ex GST)	\$124.29	Nil
nbn 500/50	500/40 Mbps	\$118.79 (\$107.99 ex GST)	\$118.79	Nil
nbn 500/200	500/170 Mbps	\$148.49 (\$134.99 ex GST)	\$148.49	Nil
nbn 750/50	750/40 Mbps	\$128.69 (\$116.99 ex GST)	\$128.69	Nil
nbn 1000/100	860/85 Mbps	\$141.89 (\$128.99 ex GST)	\$141.89	Nil
nbn 1000/400	860/340 Mbps	\$171.59 (\$155.99 ex GST)	\$171.59	Nil
nbn 2000/100	1700/85 Mbps	\$214.49 (\$194.99 ex GST)	\$214.49	Nil
nbn 2000/200	1700/170 Mbps	\$219.99 (\$199.99 ex GST)	\$219.99	Nil
nbn 2000/500	1700/425 Mbps	\$274.99 (\$249.99 ex GST)	\$274.99	Nil

nbn fixed wireless

Speed tier	Typical business hour speed (9am to 5pm)	Monthly charge	Total minimum cost	Early termination charge
nbn Fixed Wireless 100/20	80/12 Mbps	\$109.99 (\$99.99 ex GST)	\$109.99	Nil
nbn Fixed Wireless 250/20	160/12 Mbps	\$118.79 (\$107.99 ex GST)	\$118.79	Nil
nbn Fixed Wireless 400/40	250/15 Mbps	\$137.49 (\$124.99 ex GST)	\$137.49	Nil

If your first month is a partial month, you pay pro-rata for that month. **Setup fee:** nil for a standard connection. Additional nbn charges may apply for new developments, new lead-in cabling or a missed technician appointment; we will tell you before you commit.

Minimum term and cancellation

There is no minimum term. Either you or we can cancel with 30 days' written notice. You pay the monthly charge up to the end of the notice period. There is no early termination charge.

Speeds

The speed tier is the wholesale access speed we order from nbn, not a guaranteed speed. Typical business hour speeds are based on our wholesale supplier's measurements of existing business customers between 9am and 5pm and are subject to change. Actual speeds depend on the nbn technology at your address, your network, Wi-Fi, the number of users and the content you access. Wi-Fi is slower than Ethernet.

250/100 and faster plans are only available at FTTP and some HFC addresses. On FTTN, FTTC and FTTB we cannot confirm your maximum line speed until after connection. If your line cannot support the tier you chose, we will tell you and move you to the fastest tier it supports, refunding any difference already paid.

Equipment

You need a modem or router compatible with your nbn technology type. We can supply and configure one; equipment is quoted separately and is not included in the monthly charge. For HFC and FTTP, nbn supplies the connection box, which remains nbn's property.

What is included

Unlimited data, one static IPv4 address and access to our helpdesk during business hours. Plans on 100/40 and 250/100 include the Essential enhanced fault SLA from our wholesale supplier; plans on 500/200, 1000/400 and 2000/500 include the Pro enhanced fault SLA. Enhanced SLA targets are the supplier's targets and are not a guarantee.

What is not included

Onsite installation, internal cabling, Wi-Fi, firewalls and support for your own network and devices are provided under our General IT Service Agreement at the rates in that agreement. Voice and Teams Phone services are quoted separately.

Other things you should know

Availability. Service is subject to nbn confirming your address can be connected. We will check before you commit.

Priority Assistance. LCorp IT does not offer Priority Assistance. If you or someone at your premises has a life-threatening medical condition, see lcorpit.com.au/priority-assistance for details of where to obtain it.

Customer Service Guarantee. The CSG does not apply to nbn internet services.

Price changes. We may change monthly charges with 30 days' written notice. Because you are month-to-month, you can cancel before the change takes effect.

Billing. Invoiced monthly in advance on or about the 1st, due within 7 days, payable by direct debit or bank transfer. Late payment interest of 12% per annum applies to overdue amounts.

Full terms. This is a summary only. The full terms are in your Internet Service Agreement with LCorp IT.

Complaints

Contact us first at accounts@lcorpit.com.au or 07 5662 5995. Our Complaints Handling Policy is at lcorpit.com.au/complaints. If you are not satisfied with the outcome, contact the Telecommunications Industry Ombudsman on 1800 062 058 or at tio.com.au. The TIO is a free and independent dispute resolution service.

Business Mobile Voice and Data

Month-to-month business mobile with unlimited national calls and SMS. No lock-in.

About the service

Business mobile plans with unlimited standard national calls and SMS plus a monthly data allowance, on a major Australian 4G and 5G mobile network, supplied by LCorp IT through a wholesale mobile agreement. Available as a physical SIM or eSIM. All plans are month-to-month.

Wholesale mobile coverage differs from the network operator's retail coverage. Check coverage with us before ordering.

Plans and pricing

Prices are per SIM per month and **include GST**. Total minimum cost is one month's charge. There is no setup fee for the plan and no early termination charge.

Pooled plans (SIMs on the same pool share one combined data allowance)

Plan	Network	Maximum speed	Monthly charge	Total minimum cost	Early termination charge
Mobile 10GB Pooled	4G	100/100 Mbps	\$37.13 (\$33.75 ex GST)	\$37.13	Nil
Mobile 30GB Pooled	4G	100/100 Mbps	\$52.25 (\$47.50 ex GST)	\$52.25	Nil
Mobile 45GB Pooled	5G	150/150 Mbps	\$70.13 (\$63.75 ex GST)	\$70.13	Nil
Mobile 60GB Pooled	5G	250/250 Mbps	\$86.63 (\$78.75 ex GST)	\$86.63	Nil

Banked plans (each SIM has its own allowance; unused data rolls over)

Plan	Network	Maximum speed	Data bank limit	Monthly charge	Total minimum cost	ETC
Mobile 15GB Banked	4G	100/100 Mbps	500GB	\$37.13 (\$33.75 ex GST)	\$37.13	Nil
Mobile 29GB Banked	5G	150/150 Mbps	1000GB	\$42.63 (\$38.75 ex GST)	\$42.63	Nil
Mobile 40GB Banked	5G	150/150 Mbps	1000GB	\$50.88 (\$46.25 ex GST)	\$50.88	Nil
Mobile 65GB Banked	5G	150/150 Mbps	1000GB	\$56.38 (\$51.25 ex GST)	\$56.38	Nil

What is included

Unlimited standard national voice calls, SMS and MMS to Australian numbers. Monthly data allowance as shown. Usage alerts at 50%, 80% and 100% of allowance. Physical SIM or eSIM.

What is not included, and what is quoted separately

- **International calls and international roaming:** quoted individually and confirmed in writing before activation. Roaming can be enabled or disabled at your request.
- **Data top-ups and excess usage:** quoted individually and confirmed in writing before activation. Unless you have agreed a top-up or excess arrangement with us, we will set your service so that data stops at the allowance rather than incurring excess charges.
- **SIM cards, eSIM transfers and delivery:** quoted at the time of order.
- **Premium and third-party charged services** (1900 numbers, content billing): charged at the rates of the service provider.

Minimum term and cancellation

No minimum term. Either you or we can cancel with 30 days' written notice; you pay to the end of the notice period. Cancellation and plan changes are not pro-rated within a month.

Speeds

Maximum speeds are network caps, not guaranteed speeds. Actual speeds depend on coverage, location, device, antenna placement, network load and whether your device supports 5G. Mobile services are best-effort with no speed or availability guarantee.

Data rules

Pooled: all SIMs on a pool share the total allowance, which resets monthly with no rollover. If the pool is exhausted, all SIMs on it are affected.

Banked: unused data rolls over up to the bank limit shown. Banked data is forfeited if you move to an ineligible plan, port the number to another provider, or cancel.

Fair use applies. The service is for ordinary business use by a single customer and is not suitable for public Wi-Fi or resale.

Porting and identity checks

You can bring your existing mobile number. Porting usually completes within 3 to 5 business days. Before we port a number in or out, swap a SIM, or change the authorised contact on an account, we are required by law to verify the identity of the person making the

request. We will ask for identification and may decline the request if it cannot be verified. This protects you from number-porting fraud.

Other things you should know

Emergency calls. 000 can be called from any mobile with network coverage. Without coverage or with a flat battery, you cannot call 000 from this service.

Priority Assistance. LCorp IT does not offer Priority Assistance. If you or someone at your premises has a life-threatening medical condition, see lcorpit.com.au/priority-assistance for details of where to obtain it.

Price changes. We may change monthly charges with 30 days' written notice. Because you are month-to-month, you can cancel before the change takes effect.

Billing. Invoiced monthly in advance on or about the 1st, due within 7 days, payable by direct debit or bank transfer. Late payment interest of 12% per annum applies to overdue amounts.

Full terms. This is a summary only. The full terms are in your service agreement with LCorp IT.

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Business Mobile Data Only

Month-to-month data-only SIMs for devices and backup links. No lock-in.

About the service

Data-only mobile SIMs for routers, backup links, tablets and remote devices, on a major Australian 4G and 5G mobile network, supplied by LCorp IT through a wholesale mobile agreement. No voice, SMS, MMS or roaming. Domestic use only. Available as a physical SIM or eSIM. All plans are month-to-month.

Wholesale mobile coverage differs from the network operator's retail coverage. Check coverage with us before ordering.

Plans and pricing

Prices are per SIM per month and **include GST**. Total minimum cost is one month's charge. There is no setup fee for the plan and no early termination charge.

Pooled plans (SIMs on the same pool share one combined data allowance)

Plan	Network	Maximum speed	Monthly charge	Total minimum cost	Early termination charge
Data 10GB Pooled	4G	100/100 Mbps	\$28.88 (\$26.25 ex GST)	\$28.88	Nil
Data 30GB Pooled	4G	100/100 Mbps	\$42.63 (\$38.75 ex GST)	\$42.63	Nil
Data 45GB Pooled	5G	150/150 Mbps	\$60.50 (\$55.00 ex GST)	\$60.50	Nil
Data 60GB Pooled	5G	250/250 Mbps	\$77.00 (\$70.00 ex GST)	\$77.00	Nil

Banked plans (each SIM has its own allowance; unused data rolls over)

Plan	Network	Maximum speed	Data bank limit	Monthly charge	Total minimum cost	ETC
Data 15GB Banked	4G	100/100 Mbps	500GB	\$27.50 (\$25.00 ex GST)	\$27.50	Nil
Data 29GB Banked	5G	150/150 Mbps	1000GB	\$31.63 (\$28.75 ex GST)	\$31.63	Nil
Data 40GB Banked	5G	150/150 Mbps	1000GB	\$42.63 (\$38.75 ex GST)	\$42.63	Nil
Data 65GB Banked	5G	150/150 Mbps	1000GB	\$49.50 (\$45.00 ex GST)	\$49.50	Nil
Data 100GB Banked	5G	150/150 Mbps	1000GB	\$61.88 (\$56.25 ex GST)	\$61.88	Nil
Data 120GB Banked	5G	250/250 Mbps	1000GB	\$75.63 (\$68.75 ex GST)	\$75.63	Nil
Data 150GB Banked	5G	250/250 Mbps	1000GB	\$82.50 (\$75.00 ex GST)	\$82.50	Nil
Data 180GB Banked	5G	250/250 Mbps	1000GB	\$90.75 (\$82.50 ex GST)	\$90.75	Nil
Data 400GB	5G	250/250 Mbps	No banking	\$107.25 (\$97.50 ex GST)	\$107.25	Nil

What is included

Monthly data allowance as shown, on a major Australian 4G and 5G mobile network. Physical SIM or eSIM. Usage alerts at 50%, 80% and 100% of allowance on pooled plans.

What is not included, and what is quoted separately

- **Voice, SMS, MMS and international roaming:** not available on data-only plans.
- **Data top-ups and excess usage:** quoted individually and confirmed in writing before activation. Unless you have agreed a top-up or excess arrangement with us, we will set your service so that data stops at the allowance rather than incurring excess charges.
- **SIM cards, eSIM transfers and delivery:** quoted at the time of order.

Minimum term and cancellation

No minimum term. Either you or we can cancel with 30 days' written notice; you pay to the end of the notice period. Cancellation and plan changes are not pro-rated within a month.

Speeds

Maximum speeds are network caps, not guaranteed speeds. Actual speeds depend on coverage, location, device, antenna placement, network load and whether your device supports 5G. Mobile services are best-effort with no speed or availability guarantee and are not a substitute for a fixed connection where reliability is critical.

Data rules

Pooled: all SIMs on a pool share the total allowance, which resets monthly with no rollover. If the pool is exhausted, all SIMs on it are affected.

Banked: unused data rolls over up to the bank limit shown. The 400GB plan does not bank data. Banked data is forfeited if you move to an ineligible plan or cancel.

Fair use applies. The service is for ordinary business use by a single customer and is not suitable for data centres, hospitals, hotels, schools, apartment complexes or public Wi-Fi.

Identity checks

Before we swap a SIM or change the authorised contact on an account, we are required by law to verify the identity of the person making the request.

Other things you should know

Emergency calls. Data-only services cannot make voice calls, including to 000.

Priority Assistance. LCorp IT does not offer Priority Assistance. If you or someone at your premises has a life-threatening medical condition, see lcorpit.com.au/priority-assistance for details of where to obtain it.

Price changes. We may change monthly charges with 30 days' written notice. Because you are month-to-month, you can cancel before the change takes effect.

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